

# BBYO UK - Terms and Conditions – Trek Europe

## 1. Payment & Registration

Payment is due within 48 hours of registration. The deposit amount is £600.00 out of the total balance of £3600.00 for members or £3700.00 for non-members who are registered before the earlybird ends. If registering after the earlybird the price for Trek Europe is £3850.00. Please note that the earlybird ends on Friday 20 December 2024 when shabbat comes in.

If you are applying for financial assistance to pay for Trek Europe, please note that a deposit of £600.00 is still required within 48 hours of registration.

Deposits are fully refundable if you pay but the participant does not gain a place on Trek Europe due to the programme being sold out.

The payment schedule for Trek Europe is as follows:

Date/Deadline	Payment
Within 48 hours of registration	£600.00 deposit
31 January	Second payment of £400.00
30 April	Final outstanding balance

To pay the deposit and to make further payments please transfer funds via BACS to the bank account below.

BBYO 20-29-41 40582557 Reference: Participant Name

#### Registration details are as follows:

Trek Europe will launch on Monday 9 December 2024 at 9am. Places are allocated on a first come first served basis, however lifetime members of BBYO are guaranteed a place providing they register within 24 hours of the launch\*. Please note that places can only be guaranteed if the deposit is received within 48 hours of registration as stated above.

BBYO will confirm places within 3 working days of your registration date.

\*Teens must be a registered and paid for Lifetime Member by 15:00 on Friday 6th December 2024, in order to be eligible for member discount and benefits.



# 2. Cancellations & Refunds

In the event that an applicant for Trek Europe decides to withdraw or cancel their participation / application they should notify BBYO as soon as possible by email to <u>office@bbyo.org.uk</u>

**Please note that deposits, second payments and final payments are all non-refundable.** BBYO are responsible for significant costs for each place on Europe Tour and is therefore unable to issue refunds. Please email <u>rkaplan@bbyo.org.uk</u> if you wish to discuss this policy.

BBYO reserves the right to cancel, amend or curtail any activity associated with Trek Europe as a result of any situation beyond its reasonable control, such as extreme weather, industrial action, withdrawal of services by a supplier or infectious disease (inc Covid). In such circumstances, BBYO reserves the right not to make any refund of monies paid. You are therefore advised to obtain appropriate insurance to cover such eventualities.

#### 3. Travel Arrangements

Travel to and from Trek Europe by plane is provided by BBYO at no extra cost. Airport transfer travel will be provided to participants who live outside of Greater London.

#### 4. Leaving Trek Europe

Participants are not allowed to leave the main group without express permission. If permission is granted participants will only be able to leave with a leader/appropriate adult present.

Visitors (whether friends or family or otherwise) are not allowed to visit without express permission.

#### 5. Compliance with Code of Conduct

Participants are required to comply with the BBYO Code of Conduct. Breach of the Code of Conduct by any Participant will be taken very seriously. If a participant(s) breaches the code of conduct BBYO reserves the right to issue warnings (strikes) and / or remove participants from the programme.

BBYO may update or revise the Code of Conduct at any time.

We recommend that participants and parents / guardians read BBYO UK's Code of Conduct.

#### 6. Searching

If there is a reasonable suspicion that any Participant is in possession of unauthorised medication, drugs, alcohol, tobacco, weapons or has access to physical or online / electronic material that is inappropriate, BBYO reserves the right to search a Participant's personal possessions or bed / sleeping area during the programme. If prevented from carrying out any such search, BBYO is entitled to take this as an indication that such prohibited items may be in the possession or under the control of such Participant.



# 7. Medical

Participants and their parents / guardians are required to complete the BBYO Medical Form promptly when requested and to disclose all relevant conditions and information and to update any such information prior to the programme.

### 8. Early Termination of Participation at Trek Europe

If:

- (a) a Participant elects to withdraw from the programme before the end of the programme (whether that fact is expressly communicated to BBYO or becomes evident to the leaders); or
- (b) a Participant is removed from the programme as a result of a failure to comply with the Code of Conduct or other behavioural reasons.

BBYO shall not be responsible for any costs incurred by the Participant in returning home (or any other costs after the date of leaving or being removed from the programme). To the extent reasonable, BBYO shall communicate with the parents / guardians of any Participant who voluntarily withdraws from or is removed from the programme with a view to making travel arrangements for any such Participant (at the cost of the Participant and their parents / guardians).

Any Participant who has been awarded a bursary contribution towards the cost of the programme by BBYO and voluntarily withdraws from or is removed before the end may be required to repay some or all of the amount of the bursary awarded to them. Such requirement will be notified to the Participant or their parents / guardians and such repayment should be made within 28 days of the date of such notification.

#### 9. Itinerary/Programme Content

BBYO are working with our tour provider to provide the best possible quality experience, however all activities listed on our brochure and itinerary are subject to change depending on availability and logistical considerations during the tour.

# 10. Insurance

Local medical insurance is provided by BBYO UK's tour operator Authentic Europe. All participants are required to have a Global Health Insurance Card (GHIC - read more about this by <u>CLICKING HERE</u>).

BBYO UK will source basic group travel insurance, however we recommend that parents / guardians source their own comprehensive cover for participants.

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Trek Europe is not ATOL protected because our tour operator Authentic Europe is a non-UK company, however parents / guardians are protected through an equivalent insurance policy held by Authentic Europe.

# 11. Damage During Trek Europe

BBYO takes any damage to property caused by Trek Europe participants very seriously. Any damage reported to BBYO will be investigated and if deemed appropriate by BBYO's professional staff damage will be charged to the parents / guardians of the participants involved in incidents that cause damage. This includes damage left in bedrooms, which pending investigation will be charged equally to parents / guardians of participants who shared the room in question.